

Service	Availability / Processing Window(s)	Retention
	6:00am–10:00pm Monday–Friday	2 Years
Traditional		2 Years
Same Day	12:00am–3:30pm Monday–Friday	
Make Suspect Decision	8:00am–4:00pm Monday–Friday	1 Day
Previous Day	Available	2 Years
Check	Monday–Sunday	1 Day
(3 months)	7:00am–10:00pm Monday–Sunday	2 Years
Cancel Stop Payment	7:00am–10:00pm Monday–Sunday	2 Years
Make Payment	7:00am–7:00pm Monday–Friday	

if you have any questions or require additional information, please contact
 Management Servicing at 1-800-724-2240, Monday-Friday, 8am-6pm ET.