

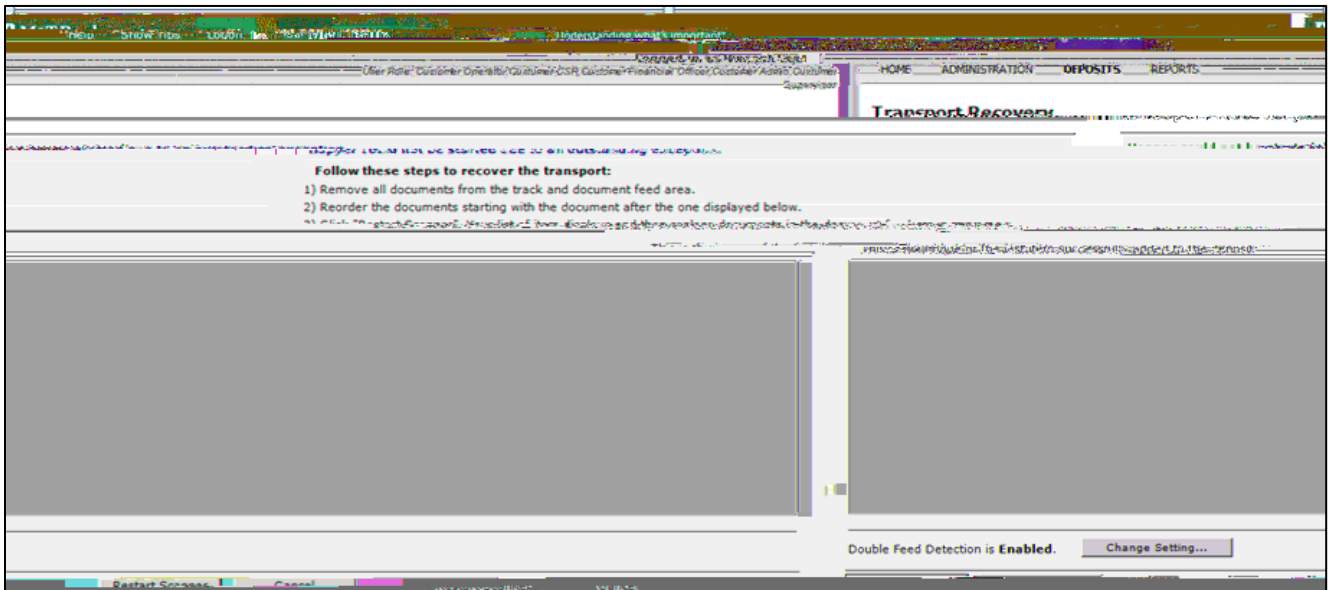
Double Feed Error Troubleshooting Guide

Follow the steps below when your deposit is stopped due to a double feed error.

- 1.) Remove the item(s) that caused the error from the pocket extension and place back in the feeding extension so it can be rescanned.
- 2.) When a transport problem is identified by the scanner your deposit will stop and you will be shown the error at the top of your screen. Please click the **Recover** button at the top right corner to initiate the fix.



- 3.) You will be taken to a **Transport Recovery** screen.



Note: If the double feed error was caused by a single check continue to the next step. If the error was caused by two checks going through the scanner at the same time skip to step #7 and do not change settings.

